MONTHLY Access Fees - Internet	
Spectra 256	basic plan
Spectra 256 bundle	basic plan with 6Gb of monthly allowance
Spectra 512	medium plan
Spectra 512 bundle	medium plan with 8Gb of monthly allowance
Spectra 1500	premium plan
Spectra 1500 bundle	premium plan with 10Gb of monthly allowance
Excess Usage over unbundled minimum	Megabytes used in excess of quota included in unbundled plan
DOMAIN REGISTRATION/HOSTING	
domain name registration / renewals	registration of your domain name **(per 2 years)**
domain hosting	hosting your domain name on the WWW (**per 2 years)**
2yr DOMAIN Name REGISTRATION Expiry date	next anniversary date of domain NAME registration (2yrs)
2yr DOMAIN Name HOSTING Expiry date	next anniversary date of domain NAME hosting (2yrs)
WEBSITE hosting	
virtual website (http://www……)	Website hosting for 10Mb of web site pages **(P.A.)**
secure website (https://www…..)	Website hosting with security certificate **(Certificate EXTRA)**
1yr website hosting Expiry date	anniversary date of website hosting (1yr)
annual data usage for (http://www……)	Website hosting for 10Mb of web site pages **(P.A. on 30/6/xx)**
ANNUAL PROTECTION (TIG/Mailserver)	
F-Prot MAIL Server protection (1-24 email accounts)	safeguards inbound email against virus/trojans/worms
F-Prot MAIL Server protection (25-49 email accounts)	safeguards inbound email against virus/trojans/worms
F-Prot MAIL Server protection (50-99 email accounts)	safeguards inbound email against virus/trojans/worms
1yr F-Prot inhouse Mail Server Expiry date	anniversary date of F-Prot inhouse Mail Server (1yr)
monthly backup of TIG system files to remote location (WWW)	ensures TIG system is capable of being recovered (prepaid P.A)
1yr BACKUP contract Expiry date	anniversary date of TIG BACKUP contract (1yr)
Annual maintenance service contract on firewall H/W	provides total coverage against hardware failure of TIG unit
1yr maintenance contract Expiry date	anniversary date of TIG maintenance contract (1yr)
WORKSTATION PROTECTION	
Spysweeper	protection against spyware, adware and pop-ups
1yr Spysweeper Expiry date	anniversary date of Spysweeper (1yr)
F-Prot (WIN)	protection against virus/trojans/worms
F-Prot (Personal)	protection against virus/trojans/worms
1yr F-Prot (W/S) Expiry date	anniversary date of F-Prot (W/S) inhouse (1yr)
Power Filter for workstations	power surge protection only (No battery)
UPS for workstations	voltage/power protection (10 mins battery only)
***Battery check / replacement every 3 years*	replace battery when needed
DATA BACKUP (File Server)	
monthly backup of FILE SERVER system files (WWW)	ensures FILE SERVER is capable of being recovered (prepaid P.A)
1yr file server BACKUP contract Expiry date	anniversary date of file server BACKUP contract (1yr)
mkdisk disk mirroring	allows suitably equiped servers to generate mirror disks
tapebackup scheduled processing	allows suitably equiped servers to generate backup tapes
*** replace/add to media for archives and quality control*	replace or add to media for quality control or invreased archives
F-Prot FILE Server protection	safeguards FILE SERVER against virus/trojans/worms
1yr F-Prot FILE Server Expiry date	anniversary date of F-Prot File Server inhouse (1yr)
HOSTED EMAIL (with own domain name)	
email account	email account hosted at ISP
1yr ISP email account Expiry date	anniversary date of hlding email account at ISP (1yr)
remote pop	ability to access email from a 3rd party connection
1yr remotepop Expiry date	anniversary date of remotepop access (1yr)
tekmail	ability to access email via a browser connection over www
1yr tekmail Expiry date	anniversary date of tekmail access (1yr)
F-Prot Mail Server protection (domain hosted at ISP)	safeguards inbound email against virus/trojans/worms
1yr F-Prot ISP based Mail Server Expiry date	anniversary date of F-Prot ISP based Mail Server (1yr)
FILE SERVER software	
*(*refer separate pricing for FILE Server hardware)*	
Remote Configuration Backup	allows critcial system parameters to be backed up
Basic file server setup (DNS, NTP, DHCP)	Security of LAN using Unix operating system
Samba file system	permits file system to be seen/access by workstations
Sendmail	permits housekeeping management logs to be emailed
UPS for File Server	voltage/power protection (10 mins battery only)
***Battery check / replacement every 3 years*	replace battery when needed
FIREWALL software	
Basic firewall setup (DNS, NTP, DHCP)	Security of LAN using Unix operating system
Squid Proxy cache setup	caching reduces cost of downloading
Web browsing restriction by domain name	tailor proxy to only permit access to nominated websites
Web browsing made available to priviledged users	tailor proxy to allow full browser access for certain users
Sendmail	enable/control unlimited email accounts & sys logs to admin
Cucipop	enable email to be accessed from workstations
Virtual Private Networking (basic Setup)	basic setup of VPN capability
Virtual Private networking (PPTP) peer	- permits peer to peer workstation 'tunnel access'
Virtual Private networking (Roving VPN)	- permits remote users to access remote servers/PC's
VPN access to inhouse mail server by staff as VPN Users.	- If using inhouse mail pop server, arrange remote access to email
VPN priviledged to LAN by VPN 'PRIV' staff	- Tailor PPTP/VPN to permit privileged users access to LAN
PPTP server for PDA/remote VPN session	- permits remote access from PDA over internet (PPTP)
IPSEC tunnel access between TWO branch offices	Setup IPSEC tunnel on both ends for branch to branch WAN
Webadmin	browser interface for maintaining email
Openwebmail	permits email accounts to be externally accessible
Spamassassin	checks inbound emails for spam content
Spamassassin redirection of email	redirect SPAM mail to a nominated email account
GRE packet permission	Open port 1723 to permit applications to pass GRE packets
APC Daemon UPS shutdown software	analysis of power and automated shutdown when power outage
Calamaris	provides management reporting of internet usage
Remote Configuration Backup Setup	allows critcial system parameters to be backed up
FIREWALL COMPUTER (TIG) HARDWARE	i1.5Ghz, 512Mb, 40Gb HD, LAN, WAN, (no LCD,k'bd,mouse)
Basic firewall setup (DNS, NATD, NTP, DHCP)	Includes Security of LAN/WAN using Unix operating system
UPS for TIG	voltage/power protection (10 mins battery only)
***Battery check / replacement every 3 years*	replace battery when needed
ONLINE REMOTE SUPPORT	(Aclhester SUPPORT staff access for emergnecy access/support)
ssh access by VPN 'SUPPORT' providers	ability to remotely access firewall/mail server/file server(s)
vnc server access by VPN 'SUPPORT' providers	ability to remotely control/remedy workstations